

July 30, 2017

Mayor Darrell Steinberg
915 I Street - 5th Floor
Sacramento, CA 95814

Re: 2017-2018 Budget Performance Metrics

Dear Mayor Steinberg:

Thank you for hosting City Budget Town Halls in each Council district. During the April 22, 2017, District 5 Budget Town Hall, neighbors asked if the City has metrics for City services to show if they are meeting the community's needs. It was suggested that neighbors draft a performance metrics request to help inform future investments in our community during the budget season. We have consulted with each other to identify priority items to measure.

The initial report should include data from Fiscal Year 2007 to better illustrate service levels the City provided before the Recession. The City should continue to collect and report these metrics each year before budget town halls to better identify opportunities to improve delivery of neighborhood based services or allocate additional resources to departments to better serve the districts and the City. The City should use these metrics to collect and report data, comparing year-over-year trends, creating better transparency in public spending in a comprehensive and innovative fashion.

We request citywide and council district specific statistics for Fiscal Years 2015/16 and 2016/17 for the following City Departments:

- **Sacramento Police Department**
 - Number of total Sworn Officers
 - Crime Statistic categories by neighborhood and Citywide
 - Robbery
 - Rape
 - Assault
 - Arson
 - Burglary
 - Vehicle Burglary
 - All other larcenies
 - Motor vehicle thefts
 - Response times by crime categories (high-priority calls vs other crimes) and Citywide compared to best practices response time of a similarly sized city.

- **Sacramento Fire Department**
 - Number of total Sworn Officers
 - Number of calls by Unique Incident Types (Medical, Good Intent, Service, Blank, False Alarm, Fire, Hazardous Conditions, Explosions, Special Call and National Disaster) by Fire Station
 - Response times by Incident Types and compared to best practices response time of a similarly sized city.
 - Number of incidents by hour of the day and citywide

- **Sacramento Parks and Recreation Department**
 - The total number of Capital Improvement Project dollars spent
 - The total number of completed CIPs
 - Once funded, the average time for project completion
 - Community Center number of full-time employees and other employees (broken out by center)
 - Number of safety calls responded by Park Rangers
 - Park Maintenance Cost Per Acre

- **Sacramento Code Enforcement**
 - Total number of Code Enforcement calls for service by category:
 - Dumping
 - Graffiti
 - Vacant home issues
 - Average time for completion of service request by category

- **Sacramento Public Works**
 - List of completed transportation improvements:
 - Sidewalks
 - Curbs and gutters
 - Street landscape
 - Asphalt repair
 - Tree maintenance
 - Infrastructure related to accessing bus stops
 - Average frequency of street cleaning by zip code
 - Percentage of pothole service request responded to within 48 hours, by district
 - Frequency of transportation accidents, including:
 - Cars
 - Bicycles
 - Pedestrians

- **311 Service Center**
 - Number of service requests by category
 - Average time for completion of request by category

Thank you again for hosting the Budget Town Halls. We look forward to working with you to improve transparency and strategic implementation of the City's Budget for the prosperity and safety for all Sacramentens. We appreciate you taking time to consider our proposal.

Sincerely,

Katie Valenzuela Garcia
Oak Park Neighborhood Association

Luree Stetson
Upper Land Park Neighbors

Sean Wright
Alkali and Mansion Flats Historic Neighborhood Association

Marni Leger
Southside Park Neighborhood Association

Angela Tillotson
Midtown Neighborhood Association

Sean Manwaring
Newton Booth Neighborhoods Association

Will Cannady
Pocket/Greenhaven Community Association

Rose Cabral
Colonial Heights Neighborhood Association